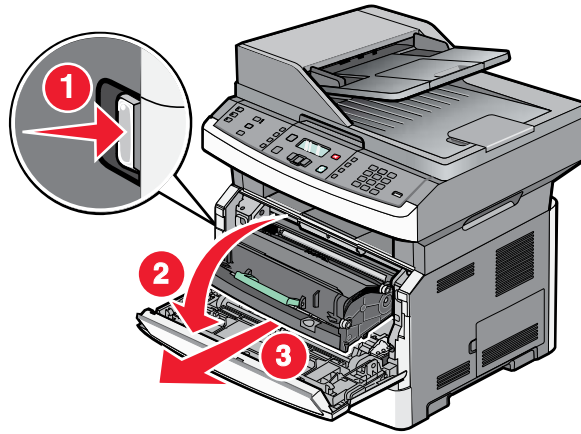


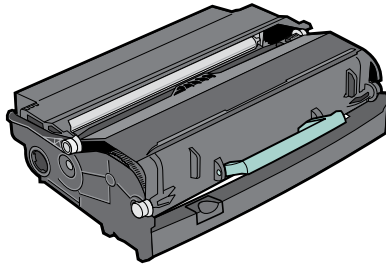
Replacing the photoconductor kit

To replace the photoconductor kit:

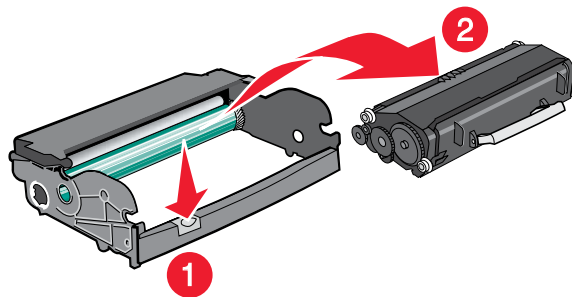
- 1 Open the front door by pressing the button on the left side of the printer and lowering the front door.
- 2 Pull the photoconductor kit and toner cartridge out of the printer as a unit by pulling on the toner cartridge handle.



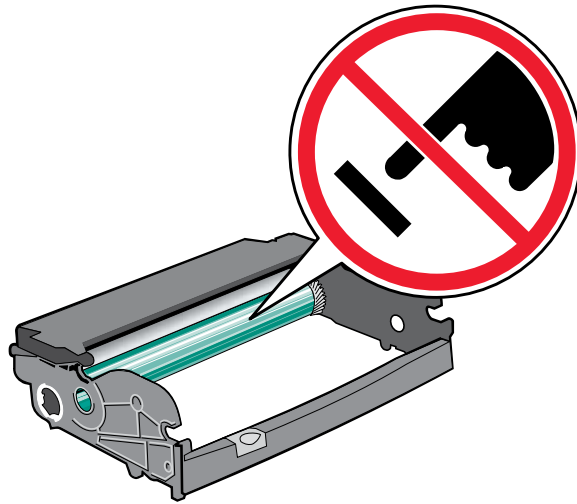
- 3 Place the unit on a flat, clean surface.



- 4 Press the button on the base of the photoconductor kit. Pull the toner cartridge up and out using the handle.

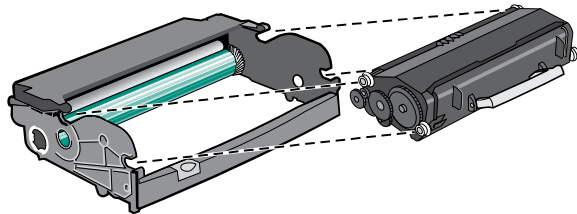


- 5 Unpack the new photoconductor kit. Be careful not to touch the photoconductor drum.

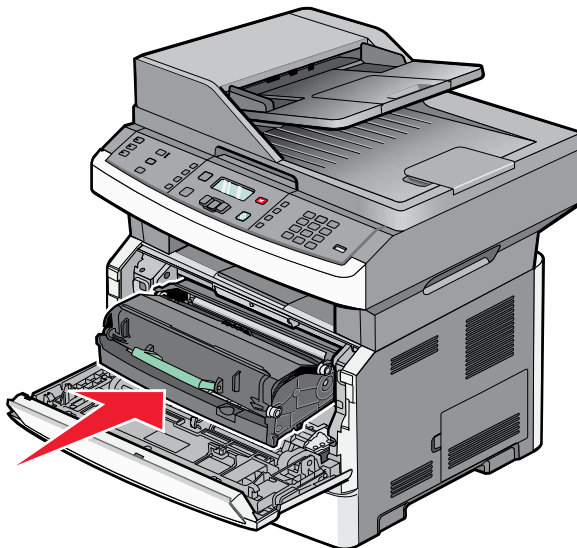


Warning—Potential Damage: When replacing a photoconductor kit, do not leave it exposed to direct light for an extended period of time. Extended light exposure can cause print quality problems.

- 6 Insert the toner cartridge into the photoconductor kit by aligning the rollers on the toner cartridge with the tracks. Push the toner cartridge until it *clicks* into place.



- 7 Install the unit into the printer by aligning the arrows on the guides of the unit with the arrows in the printer. Push the unit as far as it will go.



Close the front door.

Overview

Whenever you install a new photoconductor unit, you must also reset the page count on the unit. Otherwise, the MFP will **not** register the photoconductor replacement. Instead, it will record the old photoconductor unit as still being installed on the device. Therefore, once the photoconductor page count reaches a certain point, the MFP will stop printing and display a 'photoconductor exhausted' message. This can occur **even after** installation of a brand-new photoconductor unit **unless** the page count **is reset at the time the new unit is installed**.

IMPORTANT! Failure to reset this counter will lead to various errors displayed on the printer.

Included Printers










This article pertains to the following printers:

- X26**x** Mono Laser Series
- X36**x** Mono Laser Series

NOTE: The **x** - denotes multiple model numbers that range within a specific model group.

To reset the photoconductor page count:

IMPORTANT! The photoconductor page count should be reset **only** when a brand-new photoconductor kit is installed. Resetting the page count without replacing the photoconductor kit could cause the photoconductor to operate beyond its intended life and create print quality issues or possibly damage the printer.

Steps	Action
1	Power off the MFP.
2	Press and hold both the  and  below the display panel.
3	Power on the MFP while keeping both of these buttons held down. Keep both buttons held down as the printer boots up until ' Performing Self Test ' displays. At this point, let go of the buttons. Note: This may take up to one minute. A new menu should appear: the Configuration Menu . If it does not display, please repeat the steps above.
4	To navigate through the menu options, use the  and  , then press  to select the Reset PC Count . It should reset the PC counter. Note: The reset photoconductor counter clears any warnings or 'photoconductor exhausted' messages. This operation should be performed only after a new photoconductor unit has been installed.
5	To exit from the Configuration Menu , select  to return to the root menu. Press  or  until Exit Config Menu item is displayed; press  to exit the Configuration Menu . The MFP will restart and return to its regular printing mode. Note: Alternatively, you can choose to exit the Configuration Menu by powering off the MFP and letting it sit for ten seconds. Then power the MFP on again as you normally would; i.e., without holding down any buttons.