



YOUR SATISFACTION IS OUR TOP PRIORITY

Static Control guarantees our cartridges will be defect-free in both workmanship and materials for two years from date of manufacture for our ink jet cartridges and three years for our laser cartridges. At our discretion, we will replace or refund the full price of the cartridge should you find it performs unsatisfactory.

Our cartridges are also guaranteed not to cause damage or abnormal wear in any printer for which the cartridge was originally designed and covers all equipment used within the manufacturer's specifications. This does not include natural disasters or acts of God.

We will reimburse you for a complete repair should a defect in a Static Control cartridge be found to be the sole cause of damage to any printer. Static Control must be provided satisfactory evidence that printer damage was caused due to a defect in a Static Control cartridge.

All claims must be accompanied by an invoice from the designated authorized service company and the invoice must clearly indicate repair specifics, along with the contact information of the dispatched field service technician. Return of the defective product is required and must be clearly marked with an official Static Control-issued RMA on the outside of the package. Any sign of tampering with the product by non-Static Control personnel will void this warranty. Static Control's liability shall be limited to repair, replacement or reimbursement. This warranty is exclusive and in-lieu of any and all other warranties, expressed or implied.

This warranty is subject to change without notice.

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